

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: PE 12-020 Date Opened: 07/19/2012

Investigator: Kareem Habib Reviewer: Jeff Quandt

Approver: Frank Borris

Subject: Power steering hose failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: CHRYSLER GROUP LLC
Products: MY 2012 Jeep Grand Cherokee

Population: 106,803 (Estimated)

Problem Description: The power steering return hose may fail, resulting in power steering fluid leakage in the

engine compartment. Power steering fluid may be ignited by hot surfaces.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	1	TBD	1
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Number of Injuries:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD
Other*:	2	TBD	2

*Description of Other: Engine compartment fire while driving, cause unknown

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation (ODI) has received one complaint of a power steering return hose failure in a model year 2012 Jeep Grand Cherokee vehicle. ODI has identified additional incidents of power steering hose failure in the subject vehicles in field reports submitted by Chrysler in its Early Warning Reporting submissions. Power steering fluid may be ignited by hot surfaces in the engine compartment.

ODI has also received two reports alleging engine compartment fires while driving in the subject vehicles. Both complaints were received within the last month and allege severe fires resulting in total vehicle loss with the cause as yet undetermined. One of the complaints reported fluid dripping beneath the vehicle during the incident.

A Preliminary Evaluation has been opened to assess the cause, scope and frequency of the alleged defect.

The ODI reports cited above can be viewed at www-odi.nhtsa.dot.gov/complaints under the following identification numbers (ODI Nos.): 10465379, 10461736, 10459178.

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